

Licensing
Committee

Application for the review of a premises licence or club
premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all
cases ensure that your answers are inside the boxes and written in black ink. Use
additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I Rosena Clark

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the
review of a club premises certificate under section 87 of the Licensing Act 2003
for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or
description

King Charles II
13 Broad Street.

Post town

ROSS on Wye

Post code (if known)

HR9

Name of premises licence holder or club holding club premises certificate (if
known)

Andrew Gooding and Maria Oates

Number of premises licence or club premises certificate (if known)

Part 2 - Applicant details

I am

Please tick yes

1) an interested party (please complete (A) or (B) below)

a) a person living in the vicinity of the premises

b) a body representing persons living in the vicinity of the premises

c) a person involved in business in the vicinity of the premises

d) a body representing persons involved in business in the vicinity of the
premises

2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr

Mrs

Miss

Ms

Other title
(for example, Rev)

Surname

CLARK

First names

Rowena

I am 18 years old or over

Please tick yes

Current postal
address if
different from
premises
address


 Broad Street
2

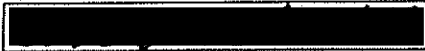
Post town

Ross on Wye

Post Code



Daytime contact telephone number



E-mail address
(optional)

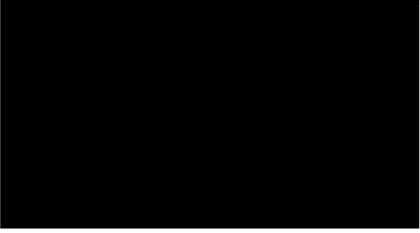
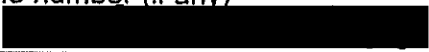
(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address <i>Mrs Rowena Clark</i> 
Telephone number (if any) 
E-mail address (optional)

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>

Please state the ground(s) for review (please read guidance note 1)

Please find attached my statement

Please provide as much information as possible to support the application
(please read guidance note 2)

Please tick yes

Have you made an application for review relating to this premises before

If yes please state the date of that application

Day Month Year

21 10 2008

If you have made representations before relating to this premises please state what they were and when you made them

Please tick yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature Rowena Clark

Date 23 Oct 2008

Capacity Resident

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)	
Post town	Post Code
Telephone number (if any)	
If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)	

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.

Re/ The King Charles II Public House Broad Street Ross on Wye Herefordshire

21st October 2008

The Introduction

To Whom It May Concern

On the 31st of May 2007. I rang The Enviromental Health Dept. of the Hereford Council and spoke to Miss Sally Williams, the Environment Health Officer.

My neighbours and I live only one garden away from the rear of the King Charles II.

I was making enquiries about the King Charles II, Public House in Broad Street, Ross on Wye, the licenses are Andy Gooding and Maria Oates.

King Charles II had just built a large Smoking Shelter in their small back garden and placed a TV inside for their clients. They were already using this as a beer garden and my neighbours and I, for sometime had been disturbed and concern about the noise and lights that generated from this garden, into the early hours of the morning. On Thursdays, Fridays, Saturdays and Sundays.

Miss Williams came to see me, to find out the position of my property and my neighbours who were also affected by the noise. During the following months Miss Williams saw me on several occasions with Miss Victoria Woodland. They heard the noise late at night, wrote and visited the Manager of the King Charles, getting little response from him.

I kept a diary from June until November 2007 and sent this fortnightly to Miss William until she left her office for another appointment in October 2007. After Miss Williams left, Mr Aris Trezins from the Enviromental Health Department came to see me on the 3rd of December 2007 to discuss the matter and I decided to wait and see what was going to happen during this year 2008.

I am sure the diary, letters and photographs I sent Miss Williams are still in the files at the Enviromental Dept. in Hereford.

Mrs Rowena Clark

Re/The King Charles II. Public House, 13 Broad Street, Ross on Wye, Herefordshire.
21st October 2008

To Whom It May Concern:

I live one garden away from The King Charles II, Public House, 13 Broad Street, Ross on Wye.

The King Charles II has a beer garden with a large smoking shelter that was constructed last year and the neighbours were not informed. At the back of the shelter there is a house, 4 Berkeley Mews and is only a few metres away.

The smoking shelter, garden and pub building can be seen from my house and garden. The rear of the pub building can also be seen from No.1 Willow Mews and from flat No 2. Along with this letter I have included the photographs I sent Miss Sally Williams of the Environmental Dept. at Hereford last year. These give some indication as to the position of our properties to the King Charles II. I would like to point out none of us can have our windows open on those nights the King Charles is open and the weather makes no difference to the crowds.

This year the pub garden has been open on Friday, Saturday and Sunday nights. Until Sunday the 31st of August, when the garden closed at 10 30 pm. Probably due to the lack of customers.

On Friday and Saturday nights the garden and shelter are lit - up with large amber lights. About 9.30 pm a few drinker /smokers start arriving and they begin to congregate below outside the pub under the awnings. Opposite this is No 1 Willow Mews belonging to Mrs Staughton and Flat No, 2 belonging to Mr McGuigan and Miss Edwards. There are also other flats situated in this area. We all have double glazing and it makes no difference to the ugly sounds we hear from King Charles.

As the evening progresses, so the crowd gets larger and the noise gets louder with laughter, shouting, screeching, chanting and swearing at times. From 12am onwards the garden begins to fill with young people drinking from bottles, large glasses and smoking. Their number reaches 60 / 70 or more, they are sitting, standing and line the wall leading down to the rear of the pub, where they are many standing under the awnings by the volume of the noise. There is also the cooling system motor that is sometime switched on and then the continuous thump, thump noise of the music inside the pub. I have written about this situation in my diary as being out of control, in fact it is bedlam !

We hope that something can be done to curb this awful behaviour. Could they be stopped from drinking outside ?

With this statement I have included the following *

- * The photographs taken of our properties adjacent to King Charles II Public House.
- * The King Charles II, application dated 25/06/08 to get permission for the garden smoking shelter, that was built the year before with the accompanying photographs, that seems to indicate there are no private residents near.
- * A letter to Miss Williams from Mrs E. Staughton dated 3rd October 2007
- * A conversation I had with Diane Coverdale who has a flat at 14 Broad Street.
- * The diary I have kept this year 2008

Mrs Rowena Clark

Application to build the smoking shelter

25/06/08

Design and access statement for new smoking shelter for the King Charles Public House, Broad Street, Ross-On-Wye, Herefordshire, HR9 7AE

SE08 / 2198 / F

The concept behind the design, construction and the location of the shelter is to provide a sheltered area for the use of the patron's of the King Charles Public House to be able to smoke outside the building but to remain under cover and out of the elements. It will be located to the far rear of the property in the existing beer garden and over an existing raised patio area which is presently used for the same purpose but does not as yet provide any shelter.

The covered area is to be 6.5 mts by 4.8 mts and is open on all sides over the existing patio measuring 8.2 mts by 7.5 mts, which is situated to the rear of the property. The height of the shelter will be 2.5 mts to the ridge and 2.00 mts to the eaves.

The area immediately to surrounding the shelter is to be soft landscaped with a mixture of water features and planting.

The construction of the shelter is to be sustainable grown timber with posts upon each corner and the centre of each of the elevations with beams over and is to be covered with a felt covered timber roof. This is in keeping with the nature of the rest of the property and enhances the existing beer garden.

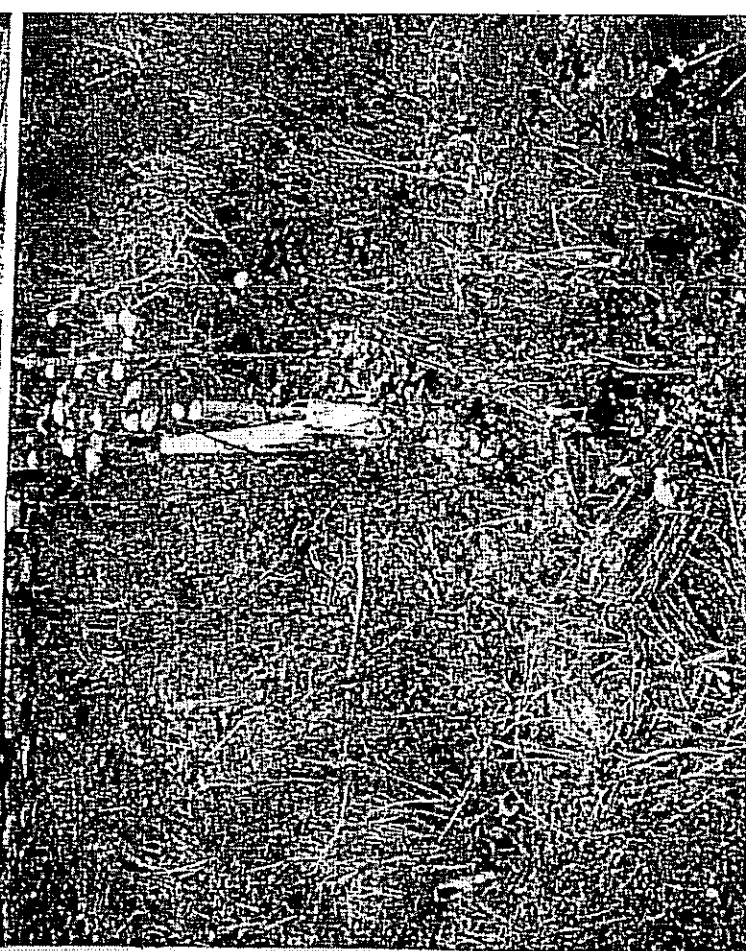
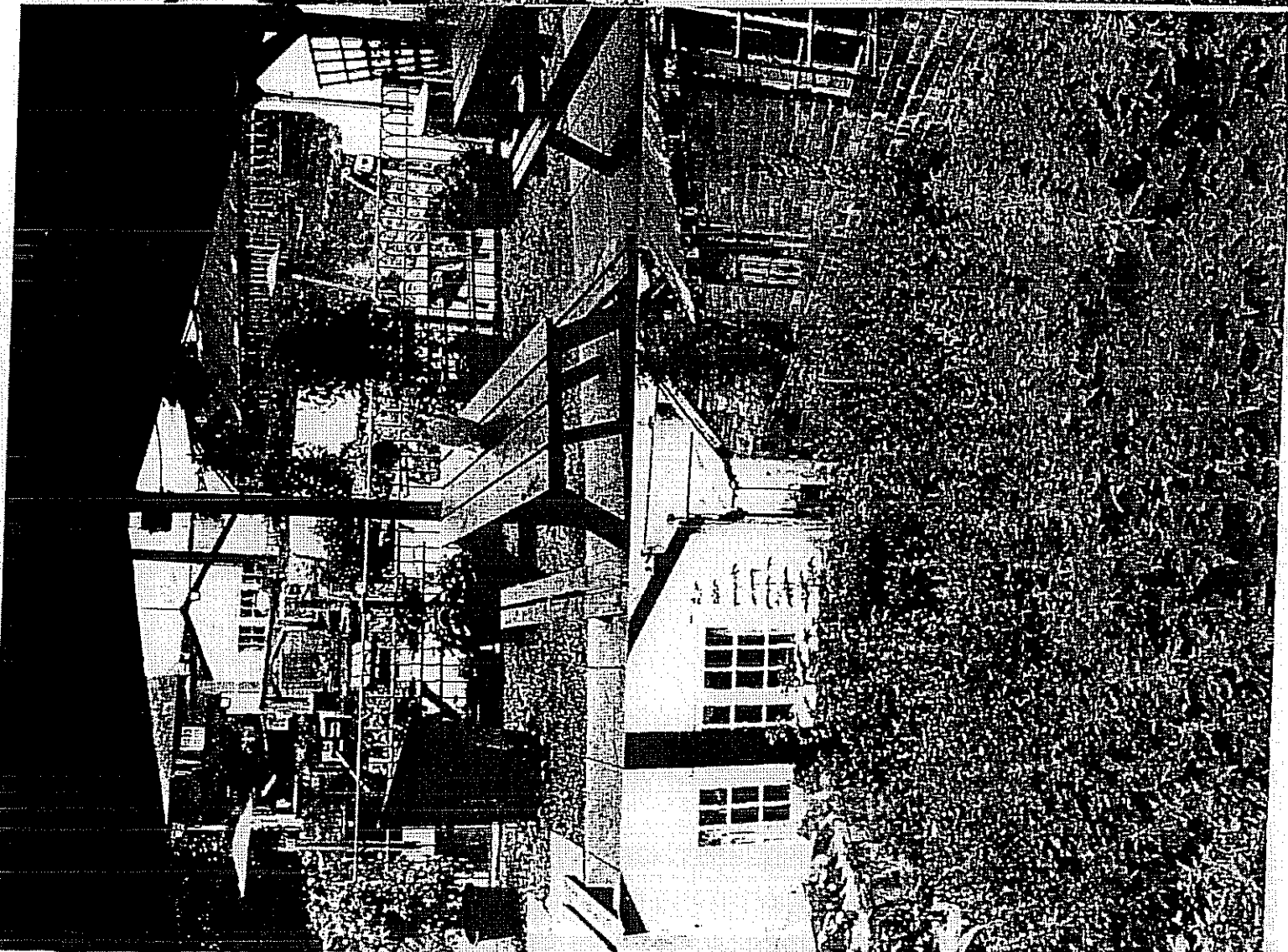
The access to the shelter will be through the existing beer garden, which in itself is accessed from the rear of the King Charles public house.



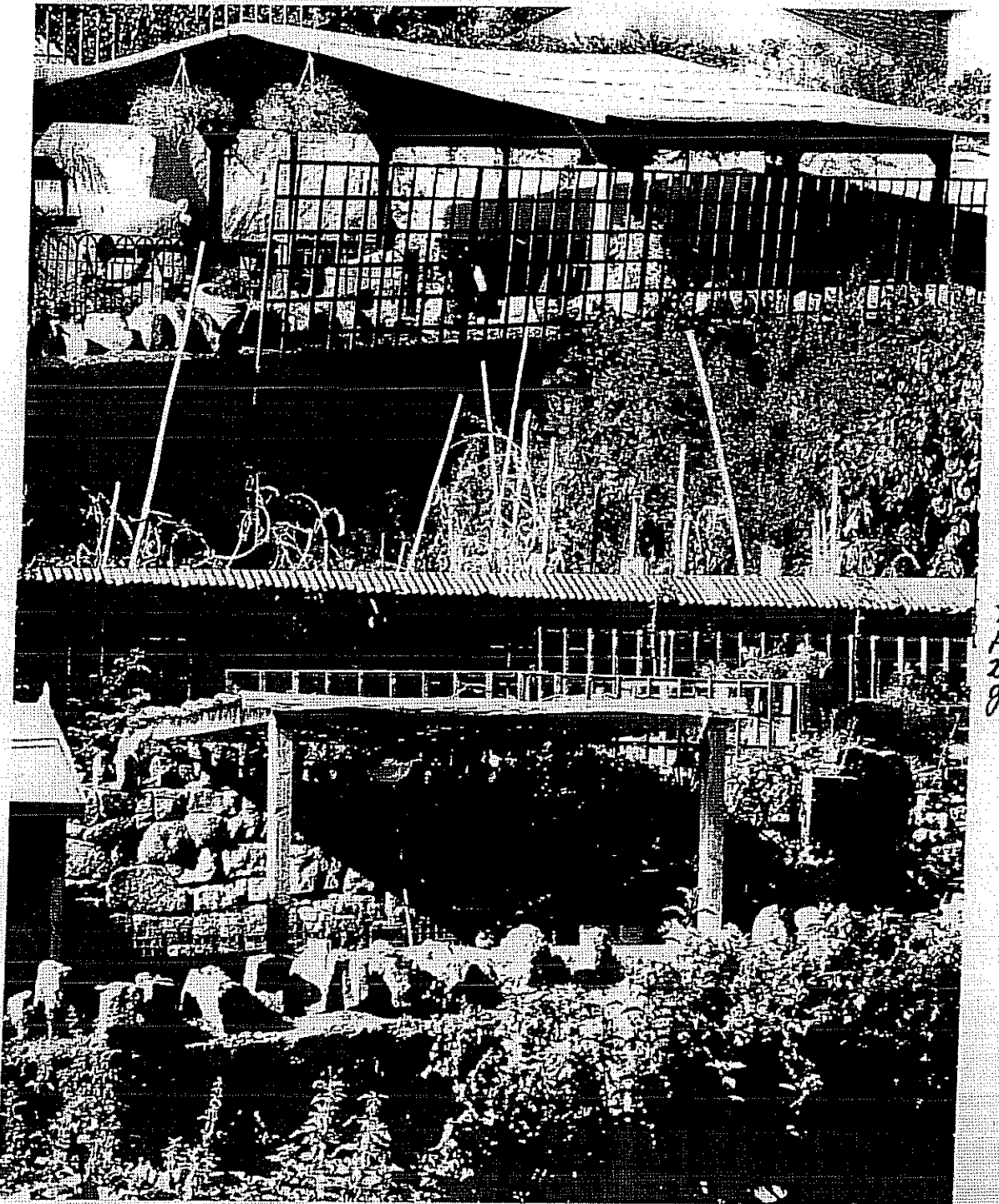
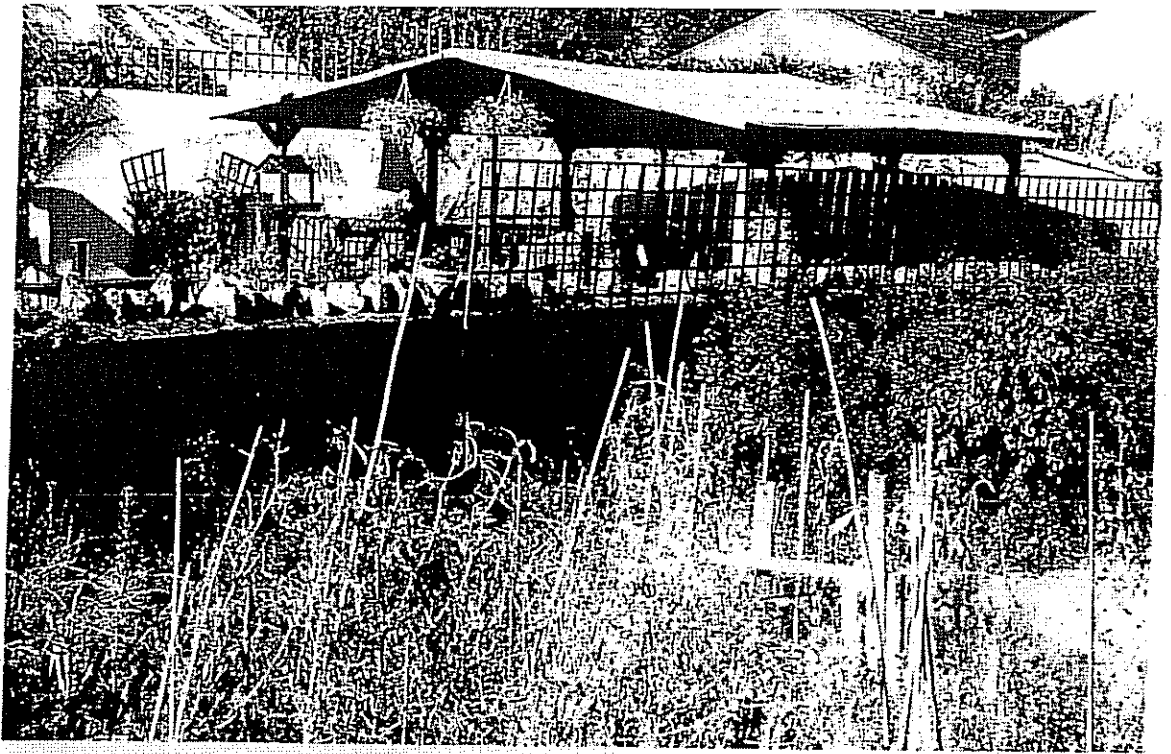
These photos graphs
gives the impression that garden
is in isolation.

25/08/08

SE08/2198/F



The following photographs
we taken last year for
Mrs Williams.

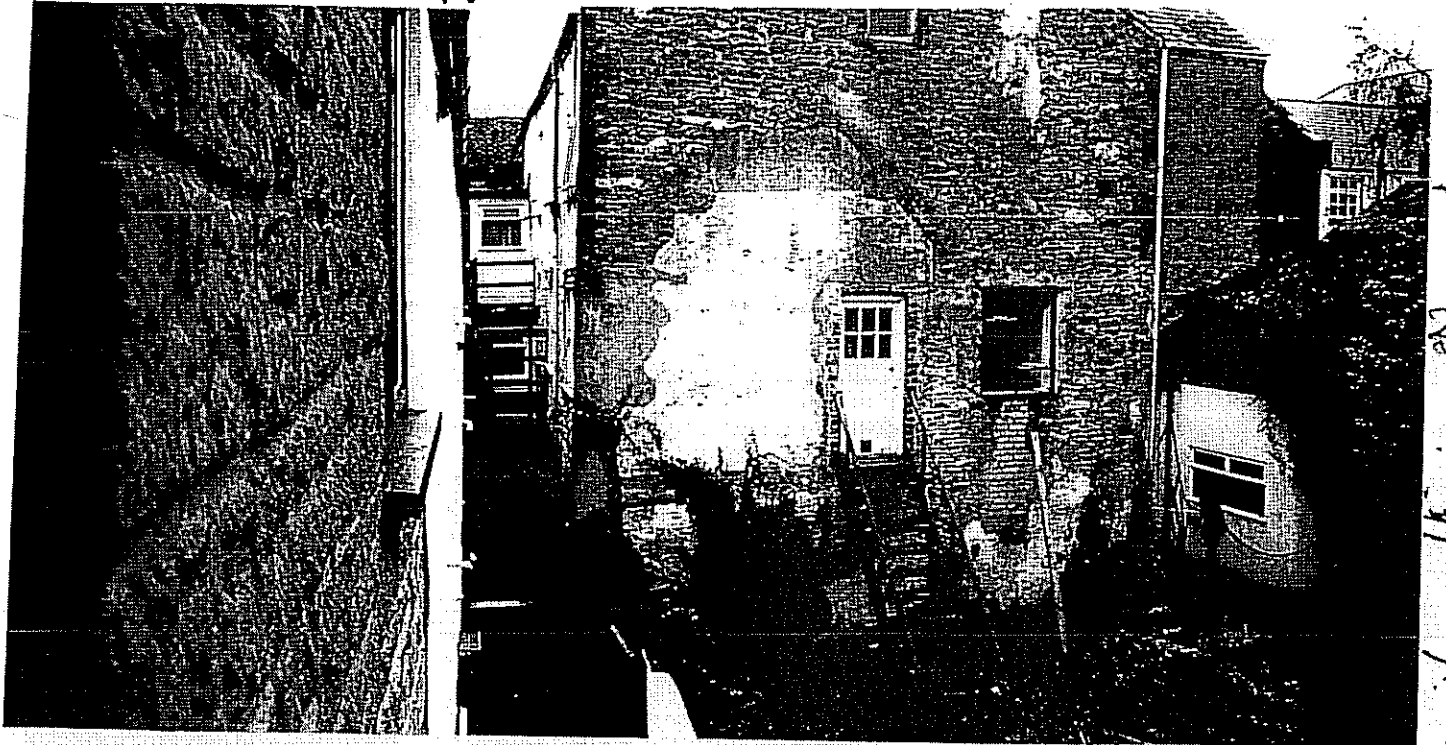


September
2007
Taken
from
2 Willocette
garden.

Mrs Estayghton's bedroom
is here Willow Mews.

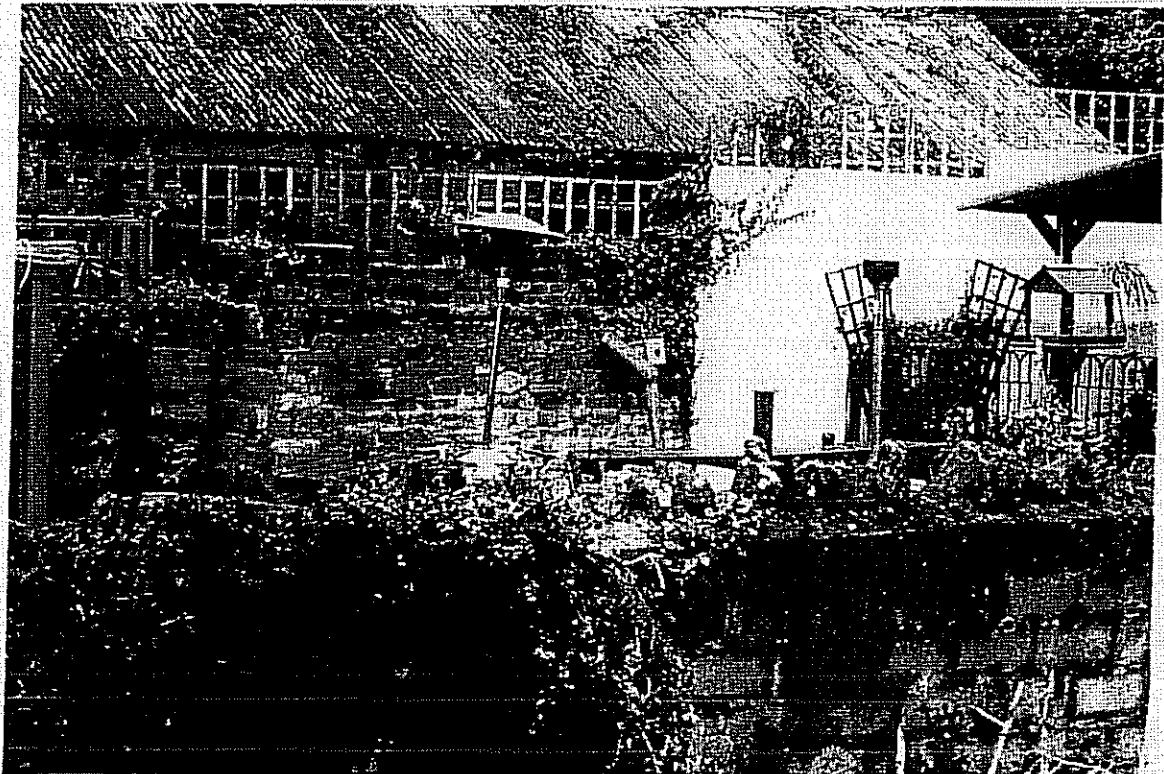
14 Broad Street
where the 2 young men
came out to see what
was happen at the
Pub Saturday 6 Oct 2007

King Charles II
The building with the
white wall.
The window is there the
men's toilets are.



Oct 2007

This is the Back of King Charles II
where all the drinkers congregate.
Above this are the living quarters of the Pubs
manager.



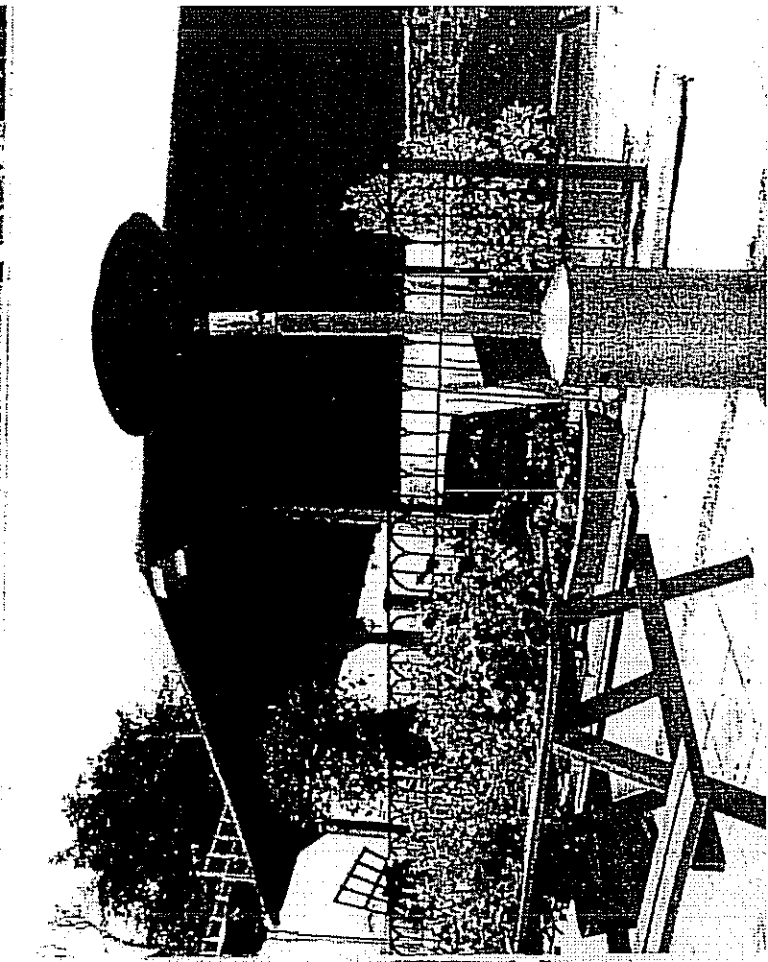
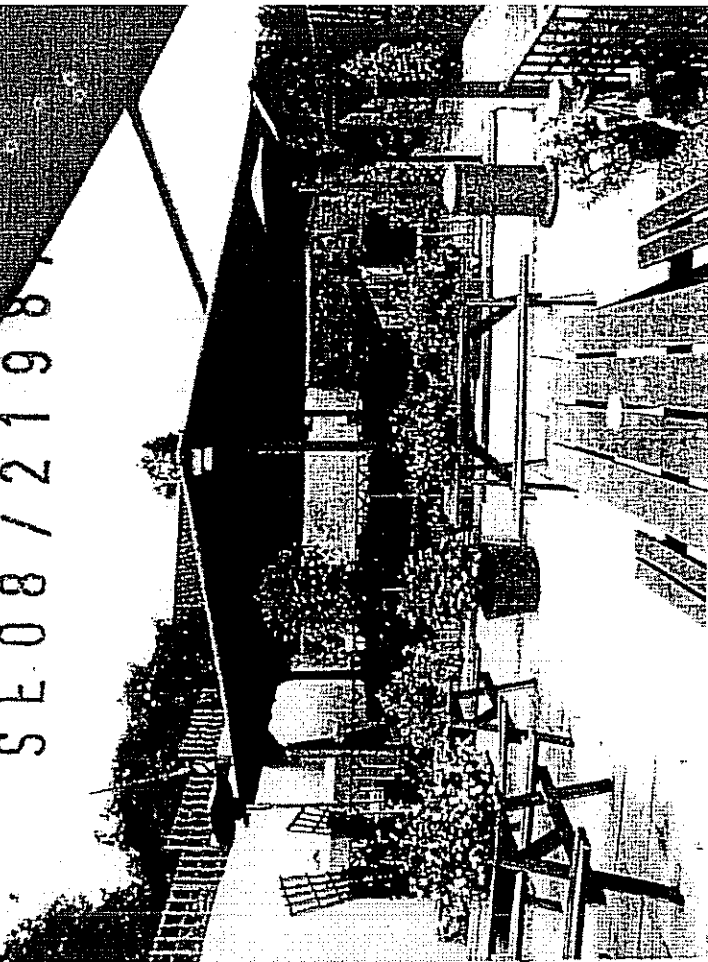
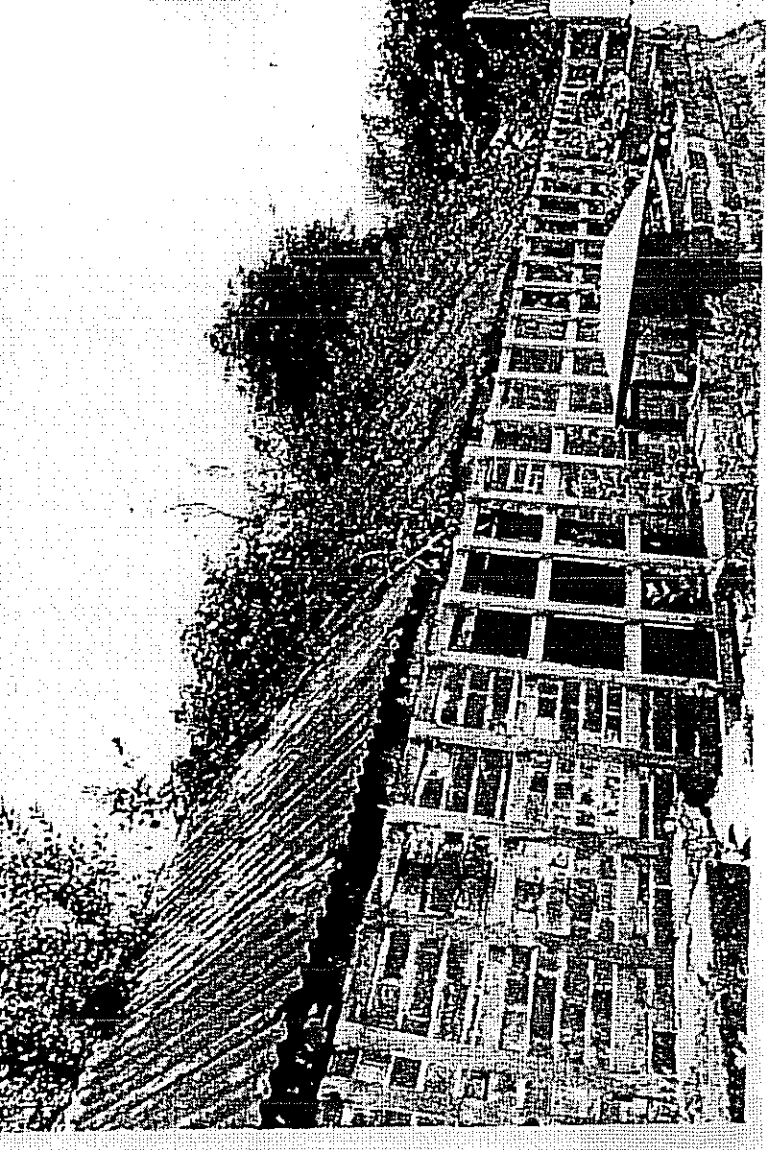
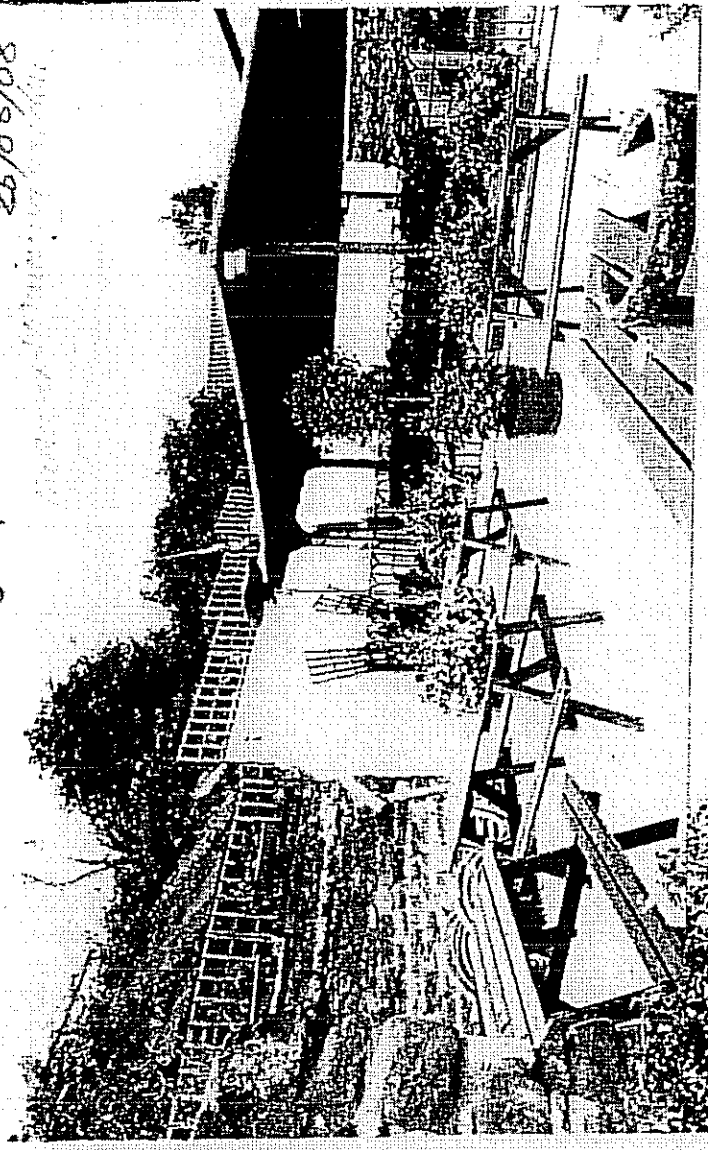
The King Charles II Award winning garden.

↑ the lean-to

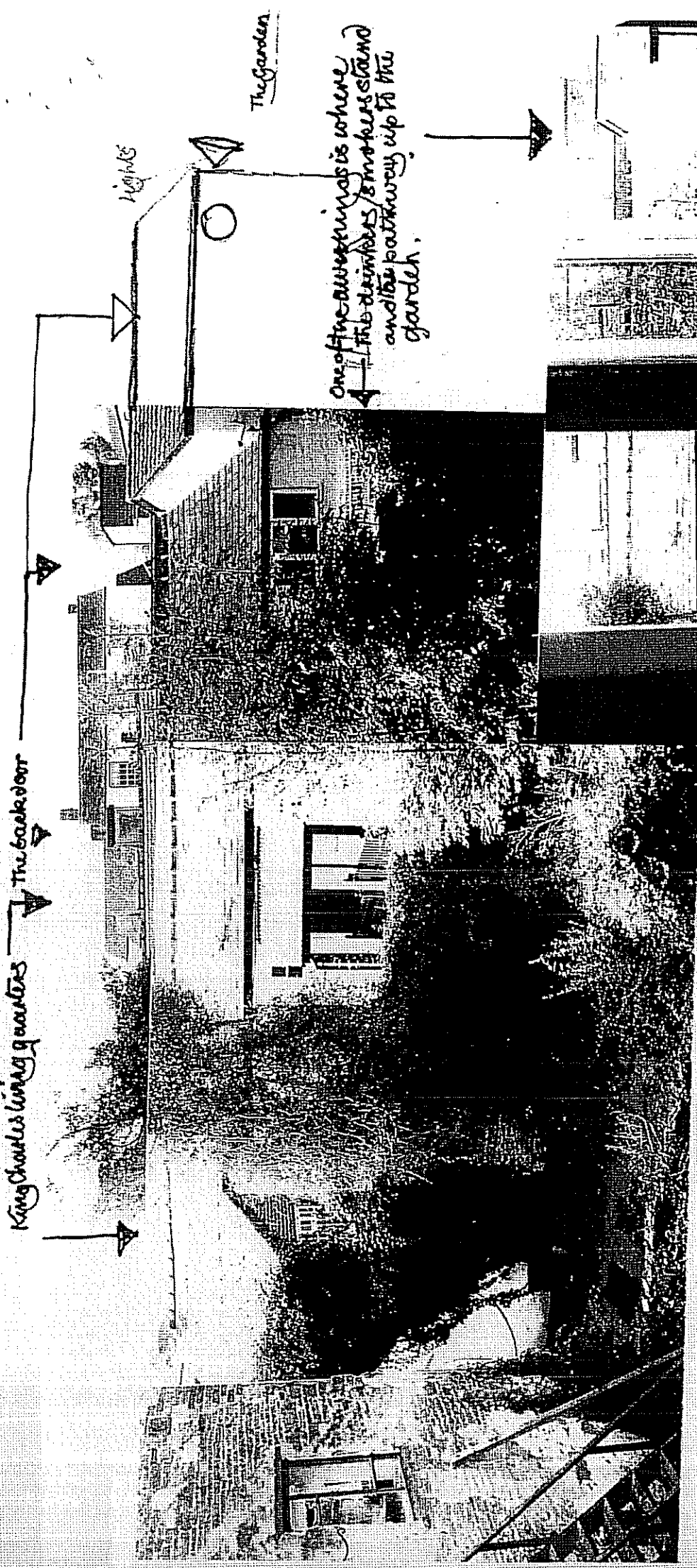
↑ the shelter

Photographs taken by the licensee
25/06/08

SE08/21987



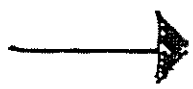
King Charles living quarters



The garden

one of the awnings is where
the drinks & smokers stand
and the pathway up to the
garden.

lights



These photographs were taken from
Mrs Stanger's bedroom
1 Willow Mews 16 Broad Street
Rosen Wye HR9 7FA.

Looking across to the King Charles II
10th October 2007

2008
continued

18 October
Saturday
fine/cold.

12.35AM In the garden 50/60 sitting/standing
Below by the pub the noise of people and
music - the place is a-wash with
ugly sounds - yelling, jeering - shouting
There is very little laughter or silly giggling
now. They seem to be arguing.
The sound of glass fall, in the garden.

12.45AM In the garden 60/70 or more, the noise is
so loud. It would seem the cackling girl
has been out all night.
Below by the Pub plenty of people - a terrible
noise.

1.05AM Garden - 30/40 - the noise continues
Below under the awning. It is Bedlam.

1.15AM Staff out and the crowd is leaving the garden

1.25AM Below the crowds are dispersing - the music
is still heard.

19 October
Sunday

I saw Mrs Staughton and asked if she heard
the crowds during the early hours.
Her answer was "yes, wasn't dreadful," then
asked me if I heard the screams of a girl
in that crowd.

2008.

(2)

18th October
Saturday
Nine/Colon night

- 9.25pm Garden lights are switched on - Empty.
Below by the pub. The motor is not switched on
- 9.45pm In the garden 3 young men drinking/smoking
sitting in the open part of the garden.
- 10pm In the garden, 3 are still there and later leave
carrying their glasses
Below under the awnings it is quiet.
- 11.20^{AM} In the garden 20 or so drinking/smoking
voices are heard, laughing, shouting, cackling
girl giggling, Men shouting/talking loudly.
Below, thump thump of the music.
- 11.30^{AM} In the garden a Security man in a white shirt?
looking around, girl is still cackling and
mens voices are heard. - a variety of sounds
including coughing.
- 11.45^{AM} In the garden 30 or more. it is getting louder
shouting, cheering, coughing.
Below under the awnings, a large crowd and
the noise has increased in volume.
Background music is heard.
- 12^{AM} In the garden now 30/40 or more, sitting,
standing drinking from bottles, glasses &
smoking.
The same security man returns with an old man
with a camera and leaves him.
The man then starts taking photographs
of the drinkers/smokers under the shelter.
- a long shot, girls in front of him start
posing for him - 'to catch his eye'.
He takes several photographs and leaves.
There is plenty of noise.
- 12.20^{AM} In the garden 40/50 or more lots of noise
yelling, coughing from both the young men
and girls.
Below, lots of people plus the thump thump of the music.

2008

①

17 Oct
Friday

A fine night
very cool.

Heaters are
not switched on

people in
short sleeves
and flimsy
tops.
climate does
not effect them.

cold night

9 pm Garden the lights are switched on
Below by the Pub. The motor is not switched on.

10.15pm No one in the Garden
or Below by the Pub.

11.45pm In the Garden there are 20 or so sitting/standing
Drinking and Smoking. Some loud shouting
and talking. The cackling girl with her friends
are again out.

12 AM Below, people are heard.
The Garden the girl is still cackling about 15 people
are drinking/smoking.
Below by the pub, more people are under the
awnings, so the noise is increasing, a girl is
shouting and men are talking loudly.
Music is heard in the background.

12.10 AM 15 or so in the Garden
Below by the pub not so many out much
quieter.

12.20 AM 30 or more in the Garden girl shouting, cackling.
so many different sounds from this crowd.
sitting, standing also along the wall to the Pub.
Below more out, shouting, gabbling, squealing.

12.45pm 15/20 more in Garden
Below, very few out under the awnings.

1.05 AM 6 or so in Garden
Below there are more people talking loudly.
Thump, thump of the music.

1.20 AM Garden girl out collecting glasses.
20 or more very noisy, peels of loud laughter.
a lot of coughing.
Below the thump thump of the music is loud
and so are the crowd.

1.25 AM Staff out and the drinkers are leaving
the Garden.

In the afternoon I met up with Diane Lovendale in the garden of
14 Broad St and we talked about the noise at night time

2008

① 19

10 October
Friday

fine/very
cool.

The heaters
are not on.

- 10:30pm lights on in the garden and it is empty.
- 11:30pm 8 people in the garden drinking/smoking, they are heard. Shouting.
- Below by the pub the motor is not on and there are a few people out under the awnings.
- 11:45pm In the garden there are men shouting out to one another and a girl is cackling. It seems to be the same person each week, with her continuous cackling.
- 12 AM. 12 or more in the garden. A lot of laughter and loud talking.
- Below there are more people out and the noise is getting louder, with the thump thump of the music.
- 12:30 AM In the garden 30 or so drinking/smoking. The girl is still cackling, men are shouting. It is getting louder.
- Below by the pub; it seems by the noise more people are out.
- 12:45 AM 40/50 people are now in the garden, there are a whole lot of sounds, shouting gabbling, cackling, whooping.
- Below by the pub even more people.
- 1 AM 50 or more in the garden and along the wall leading down to the pub. Everywhere the volume of sound/noise is building up.
- 1:15 AM Below - Thump Thump of the music is clearly heard behind the wild shouts from the large crowd of noisy drinkers/smokers.
- 1:25 AM More people are coming out onto the garden
- 1:30 AM Staff collecting up the bottles/glasses and the large crowd are asked to leave the garden.

11 October
Saturday

Mrs Staughton was once again woken about 12 AM by the terrible noise from below by the pub. She could not get to sleep for an hour or so, until the Pub closed.

2008.

①

18

3 Oct '08
Friday
Very cold
day/night

8.30pm Garden lights are on
Below by the pub, motor is off.

9 pm Garden Empty.

11.45pm Below by the pub a lot of men's voices,
a woman is asking them to keep the
noise down and one man is heard to
say sorry ?!!
It does not last one minute

11.47pm No one in garden
4 young men in garden, talking loudly
Drinking + smoking

12 AM Only a few below.

4 Oct '08
Saturday
fine/cold

11pm 15/25 in the garden under the shelter.
Smoking Drinking. Very noisy Young men + girls.

11.15pm 20/30 in the garden making a din.
Below plenty of people creating a noise
Thump Thump from the music.

11.30pm In the garden 15 or more still making an awful
racket!
Below plenty of laughing and shouting all getting
louder.

11.45pm 30 or more in the garden

12 AM Plenty of cackling, gabbling - din.
The same with those under the awnings by the
pub.

12.10 AM In the garden the noise is accelerating
20 or more mostly under the shelter

12.30 AM In the garden over 30, smoking, drinking
and plenty of noise

12.45 AM 40/50 out in the garden and standing along
the wall to the pub. - A lot of ugly sounds
coming from below by the pub.

1 AM The noise continues - still plenty of people
out

1.25 AM Garden is closing up.

gusty wind
in Rain

Pouring
with
Rain

stopped
Raining

Mrs Staughton once again was woken from 12 AM onwards
from the noise below by the Pub.

2008

(2) 17

27 Sept Sat.
fine/cold

- 10.30pm lights on in garden, 4 young people
Below no motor on - quiet.
- 10.45pm 6 out in garden with drinks & smoking.
One young man is trying to light the
garden heater with no success
- 10.55pm 15 are now out in garden Another young
man is trying to light the heater - with
no luck.
They come and go.
Below a few girls are talking loudly.
- 11.10pm In the garden there seems the cackling girl
is out there again - yelling out. They are all
getting louder
Below a few more voices against the sound
of the music in the Pub.
- 11.35pm 15 or more in the garden - young man yelling
and the cackling girl.
Below more people, girls yelling.
- 11.40pm Staff picking up bottles/glasses
12. AM 20 or 30 in the garden making a fair noise
Below the crowd & noise is beginning to 'kick-in'
- 12.35AM 30 or more and plenty of noise - young men
yelling out.
Below the girls are doing the same. - thump thump
of the music.
- 1 AM In the garden the girls laughter, yelling seems
out of control.
40 to 50 people mostly under the shelter.
with No heating. Awful lot of noise
Below the same.
- 1.25AM Staff out to bring them all into the pub.

cold night

Mrs Staughton heard the girl cackling and
all the noise - behind closed double windows
of her bedroom at 11.30 pm onwards.

26 Sept
Friday

I met up with Helen Edwards who lives in Flat 2 164 Broad Street Ross on Wye. She heard the awful noise the crowd was on Saturday 20th September 2008 about 12.30 AM onwards. She was woken by this crowd through closed double glazed windows. Her Flat faces the back of The King Charles Pub. The same as the bedroom of Mrs Staughton who lives at 1 Willow Mews 164 Broad Street.

26 Sept
Friday
fine day
night
cold night

- 8.45 Lights on in Garden
Motor off below by the pub.
- 10.35pm Garden Empty, Below no one but the thump thump of the music is heard.
- 11.45 In the Garden 15/20 people mixed ages. Girls' voices are heard coughing, laughing Men's voices are heard.

*Heaters are never

- on - 12.10 AM In garden 20/30 drinking from bottles + glasses + smoking. A lot of silly giggling by males + females plenty of smoking or lot of gabbling
Below individual shouting out and laughing
- 12.30 AM In the garden 10 to 15 they are still keeping up the noise in the coldness of the night.
Below still plenty of people kicking up a noise - shouting
- 12.45 AM Garden now empty, but plenty going on below.
- 12.55 AM Garden 6 young men yelling out + swearing laughing - Drinking / smoking
Below plenty of noise.
- 1.15 AM Garden. 75/20 returning with drinks. silly laughter, cackling and shouting.
- 1.20 AM Staff out asking them to leave.
- 1.30 AM Garden now empty.

Very cool evening.

2008

4 15

19 Sept 08
Friday

fine/cool

- 9AM Garden lit up
Below by the pub motor is off.
- 10.35^{pm} No one in garden or below.
- 10 40pm 6 young men in garden smoking/drinking from bottles.
- 10.55pm 4 people under the Shelter smoking/drinking
All is quiet
- 11.30pm 10 or more in the garden. The noise is beginning to 'kick-in'.
- 12pm A few more people out and noisy.

20 Sept 08
Saturday

fine/cool.

eaters are not on.

- 9.15pm In the garden 6 or more young girls drinking/smoking chattering away.
- 9.30pm The girls are beginning to get rowdy - calling out. Small dog is barking
6 more have arrived from the Pub - the noisy girls have left.
- 11pm Below by the pub it is quiet.
- 1AM Voices are heard down by the pub
In the garden more drinkers/smokers are arriving carrying their drinks. They seemed to be "tanked-up".
20 or more in the garden
Below more are outside - plenty of noise
- 1.15AM 50 or more out in garden
Many below by the noise. The girls are swearing, yelling out - they seem out of control! Thump Thump of the music, under the din.
- 1.25AM Staff out asking them to leave the garden
- 1.30AM Garden empty.

2008
continued

(3) 14

13 Sept
Saturday

cool wind
Autumn
cold

- 12.10AM 50 or more in the garden standing, sitting at the benches and standing along the wall towards the pub. Much noise gabbling, cackling all very loud.
- 12.15AM 60 or more young people out in garden. The manageress is out collecting bottles & glasses I can hear her coughing. Plenty of noise, yelling still the girl is cackling - can be heard above the din.
- 12.30AM There is a lot of noise, so much louder - it's Non stop, just awful.
- 12.35AM Staff out collecting empties. There are 60/70 mostly young people out in garden drinking/smoking the noise is unbelievable.
- 12.45AM Young men shouting below a lot of noise Thump Thump from the music inside the Pub.
- 1AM 50 or more out in the garden Everywhere the noise is overwhelming. Lots of different sounds these people are making more cackling, shouting.
- 1.10AM Below the noise is also bad.
- 1.15AM It all seems to be getting out of hand below by the pub - the music continues to thump thump in the background.
- 1.20AM It is bedlam below
- 1.25AM Manageress is trying to get them to leave the garden, they return to pub drinking from bottles mostly.
- 1.30AM The garden is empty.

Helen Edwards who lives at No 2 Flat
16A Broad Street (next to Mrs Slaughton's house
was woken by the terrible noise from the drinkers
down at the Feen of the Pub.
Mrs Slaughton also heard it, from 12AM onwards.

2008

12 Sept 08

Friday

Has been raining
Cold.

11.20pm In the Garden 8/15 people - Cackling, laughing talking all very loud.

Below Motor is off. A few people are heard. Some making their way up to the Garden. The Dog barks occasionally. The Pubs dog.

12AM More voices are heard below and the thump thump of the music from the pub.

In the Garden 12 or more, they are getting louder - still continuous cackling and shouting.

Below the noise has increased

1. AM 20 or more in the Garden under the Shelter shouting, whooping, calling out Dog barking again.

Below a lot of people out plenty of noise gabbling and background thump thump Music

1.15 AM In the Garden 30/40 people out with their bottles/glasses of drink and smoking

1.30 AM They have been asked to leave the garden.

The Garden Heaters are never on.

13 Sept 08

Saturday

Fine warm Day.

9.10pm Garden lights are on. Below the pub motor is on some people are heard.

11. pm In the garden 15 or more, shouting cackling talking very loudly. Below a few people out and noisy.

11.20pm In the Garden incessant cackling others (young people) are shouting laughing they seem to be rather drunk. Staff out collecting bottles + glasses.

12.05 AM 30/40 people out in Garden staff collecting empties.

①

5 Sept 08
Friday

Pouring with
Rain all day
and into the
night.

- 9pm Lights on in Garden
Below by the Pub the motor is off quiet.
- 10.10pm In the Garden 2 people under the shelter
Below quiet.
- 10.20pm No one in Garden
- 11.40pm No one in Garden

6 Sept. 08
Saturday

Pouring with
Rain all day

Raining/cool.

- Pub open at lunchtime with Notice Board
Reading "Gold Award winning Garden"
- 9.30pm Lights are on in Garden
Below by the pub, the motor is on.
- 10.35pm 10 people out in Garden
Below a few people beginning to kick-up
a noise. Thump, thumps of the music
Scots voices are heard.
- 10.55pm In Garden 4 people drinking/smoking
under the shelter.
Below all is quiet.
- 11.45pm The crowd below are getting noisier.
and under the shelter in the garden.
1. AM
to 1.45 AM The Noise is horrendous coming from
the pub below - the noise is heard through
the shut double glazed windows.

Mrs Staughton was woken at 12 AM.
Her double glazed windows were shut.
The noise from those screeching girls,
and shouting men.

2008

(3) 11

continued

31st Aug Sun.
fine/cool.

8.45pm

Garden lights are on 2/4 people under shelter. They are heard talking.
Below motor is off, quiet.

10.30pm

Garden lights switched off
Below No one about.

2008

10

continued

30 Aug Sat
fine/warm

Plenty of smoke
in the air.
as often is.

- 12 AM In the Garden - Shouting laughter, whooping
cackling continues
Staff collecting up the empty glasses/bottles
Below plenty of noise people shouting out
at one another. Music + motor in the background
- 12.15 AM 30 people in the Garden - The men are shouting
Below there is also the noise of a lot of people.
- 12.30 AM In the Garden 30 or more people, their voices
are still raised.
- 12.40 AM Below 2 Men are shouting at one another
They have started get rather angry and
are swearing.
- 12.45 AM The men are still swearing at one another.
at the top of their voices against a background
shouting, low talking people.
The motor and background thump thump.
of the music inside the pub.
girls are shouting/gabble noise.
In the Garden 40 or more people.
- 1. AM 50/60 in the Garden and below by the
Pub it sounds as though it is packed.
The music - thump thump. Some one keeps
shouting out Hay! Hay.
- 1.15 50 or still in the garden
Staff collecting a few empty bottles/glasses.
- 1.20 AM Staff out asking them to leave the Garden.

once again Mrs Staughton is woken by the shouting
and gabble of the drinkers/smokers
opposite, under the awnings down by
the pub.

2008

19

29 Aug '08
Friday
fine/cool.

- 10.50pm Lights on in Garden - Empty
Below by the Pub Motor is on.
- 11.20pm 20 or so drinking/smoking
moderately Quiet.
- 11.45pm 20 or more in the Garden, voices are loud.
Below by the Pub seems more people are
out, noisy.
- 12.20AM 15 in Garden
Below by Pub. It's getting noisier.
- 12.35AM More people it seems below, as the noise
gets louder.
30 or more in the Garden there is a lot of shouting

The next morning Mrs Staughton told me how she was
woken. She told me it was just terrible.
The shouting that went on and the
disturbing way they were swearing.
It was just bedlam - the motor was on
and the Thumping of the Music.

30 Aug Sat
Warm evening

- 8.20pm Garden lights are on 4 people under
Shelter - mixed ages.
Below by the Pub it is quiet.
- 10.15pm Garden, about 12 people it is quiet
also below.
- 11.05pm In the Garden 30 or so young people
laughter & talking is heard.
Below by the Pub Motor is on. The thump thump of the
Music and there sound like a crowd.
- 11.20pm 40 people out in garden loud laughter, noise and
continuous cackling.
Below, the motor is on Thumping of the music
the voices of girls loud & clear.
2 staff collecting the empty glasses.

2008

(3) 15

24 Aug. Sun.

wine/cool
breery

10.20AM

Mrs Staughton who lives next door.
Told me she heard the rain and
the awful deafening noise of the
drinkers/smokers below by the Pub.
Her Bedroom looks out onto the
side of the Pub. Would like to say,
Mrs Staughton is 90 yrs old.

24 Aug Sunday 10.20pm

wine/cool/
Breery

10.30pm

30 or more in garden, young & older
crowd of drinkers/smokers.

Below an occasional girl calls out in the
motor is off. noisy crowd.

10.40pm

30 or more in the garden, they are noisy.

Below thump, thump of the music, a few people
→ less noise.

10.45pm

20 or so people in the garden - they come & go
Volume of 16 kept up.

10.55pm

6 out drinking/smoking in garden.

11.45pm

20 or so making a lot of noise in garden.
Very noisy below by the pub.

1 AM

Garden Empty

continued

23 Aug Sat.

Very breezy
The smell of
Smoke.

12.20AM 30/40 young people out in garden - the noise is getting louder. I heard coughing - the manageress is out collecting up the glasses and bottles.

Below by the Pub it sounds like there is plenty of people out - the Motor is on.

12.30AM 50 or more people out in Garden sitting/standing and all along the wall to below by the Pub.

Down by the Pub, the Motor music in back ground and the loud gabble of people.

now it is
Raining

12.45AM Still 50/60 people outside. ^{The} Rain is moving those outside under the awnings by the Pub. People ~~in~~ Shelter remains - only 12 or so are left _{under the.}

pouring and cold

Below by Pub plenty of noise now.

12.50AM In Garden under the Shelter 20 or more

Below by the Pub the shouting, screaming at one another - It is Bedlam!

the motor is on and the music is clearly heard. Even with terrible noise.

Rain stopped

1.15AM Bedlam below continues, Thump thump of the music

Very windy
& cold.

Outside in Garden 30/40 young people it is Bedlam!!

1.20AM One of the Staff is out asking them to leave some taking in they bottles & glasses of drink. Below the noise is terrible!

Raining

1.30AM Garden empty - people still out below by pub.

2008

17 Aug. Sun.
Fine Day

Raining

Raining

Stopped raining

Full Moon

22 Aug Friday
fine/cool.23 Aug Sat.
Has been raining
now fine/cool.

1.30pm Several people out drinking/smoking in garden

5.30pm 4 people out in garden under the Shelter

10.15pm Lights on in garden, it is empty.
Below by the Pub some noise from the
Motor is on.12AM 6 men & girls out under shelter.
Plenty of loud talking, a woman is cackling
loudly, calling out.12.30AM 10 or more people out drinking/smoking
making out of noise.11.30pm 2 people out in garden, smoking after a while
they leave.10.40pm 4 people out in the garden
Below by the pub a few people are there.10.50pm 12 people out in the garden now and the
noise has started, A lot of very loud laughter
and the mens voices are heard.11pm 20 are in the garden, there is plenty of shouting
yelling, chanting and singing.

11.10pm continual cackling from one girl.

11.40pm The awful cackling girl continues, others
are talking, shouting around her.11.45pm Girls are whooping, cackling. Mens voices
are heard.11.55pm Below by/outside the Pub. There are a fair amount
of people by the noise
outside in the garden about 30 young people.12AM Everyone is screeching, silly laughter, shouting
and a gabble of voices,
Below by the pub noise is getting louder
plenty of shouting.

1st Aug. Fri. 08

It has rained
cool/breeze

- 9pm lights are on in garden.
- 11:30pm 8/10 people under shelter. A lot of talking, laughter, cackling.
Below by the pub, several men's voices are clearly heard against the back ground of the Motor + Thump, thump, thump of the music.
- 12:05AM 10 or more in the garden they come and go.
Below, there are more people.
- 12:35AM 20 or more carrying out drinks in bottles + glass all are smoking.
- 12:50AM 15 or more and the noise from them is getting louder, shouting + cackling. Plus the people below by the pub + still the background sound of the music.
1. AM still carrying out their drink 20 or more are out, most are under the shelter.
Noise below is getting louder.
- 1.25AM Manageress is out asking them to leave.
carrying their full glasses of drink + bottles.
- 1.30AM The garden is Empty.
Mrs Staughton was woken by the noise about 12.15AM.

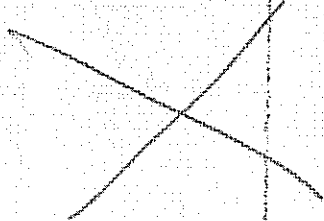
2nd Aug Sat,
It has been
at Hot Day.

- 1.7pm Men in garden very noisy
- 4pm still out there - during the afternoon I had visitors.
- 8pm 6 people out drinking in open part of the garden - rather loud talking, shouting and singing.
- 8.50pm 6 middle aged people are smoking + drinking
- 9.20pm Garden Empty - lights are on.
- 11pm 10 young people arrive carrying their drink.
- 11.10pm 30 young people are out now smoking and drinking - they are making a fair bit of noise.

26 July Sat
continues

- 12.25 AM Getting very noisy in the garden & below. The girls are really yelling at the tops of their voices and still drinking/smoking
- 12.30 AM Still coming out with their drink in glasses & bottles about 30/40 young people, there is plenty of noise.
- 12.50 AM 50 or more are out drinking and standing along the wall down to the pub. It is bedlam the noise is bad. Below by the pub it is terrible, the volume of sound! ~~is~~ unbelievable.
- 1 AM They are still coming into the garden. The thump thump of the music. Shouting the gabble, Bedlam continues. 60 or more are crammed into the garden and I expect below, there is a long line of young people* lining the wall ~~to~~ to the pub. *drinking & smoking
- 1.20 AM Some are now leaving.
- 1.25 AM Manageress asking everyone to leave.
- 1.30 AM The garden is empty, below a lot of noise as they slowly make their way into the Pub.

July
27 Sunday



- 10.30 AM I met up with Mrs Staughton. 1 Willow Mews. She asked me if I had heard the deafening noise from the Pub last night/morning. Mrs Staughton has just returned from being in hospital for 5 weeks after fracturing her vertebra, she is still recovering and is 90 yrs old.
- 10.15 Light on in Garden. 4 men & a woman sitting out drinking & smoking. All is quiet. Some voices below by the Pub

27 July Sun
ine warm
Humid

19 July
fine cold

11:30pm 30 or more people smoking & drinking
some girls shouting
1 man below by the pub shouting out
some girls screeching - noise getting
louder - whooping, whistling

20 July Sun.
fine/cold

11pm Lights on all evening no one in the garden.
10 people carrying their drink and smoking
they are noisy.

25 July Fri
fine/cool

12:05 AM 15/20 out in the garden; Very loud voices
laughing talking - other sounds
staff collecting glasses

12:15 AM People bringing out their glasses of beer
Manageress out collecting glasses.

12:30 AM 4/6 tabs under shelter making the most
noise.

12:45 AM people still carrying out their beer, a girl
is screeching, men talking loudly at her.
15 or more out in the garden.

1:30 AM 6 or more out drinking/smoking
the volume of sound is high.

26 July Sat
fine cool
(and a warm day)

10:50pm In the garden 15/20 young people
below by the pub they are shouting.

All young
people.

11:25pm A lot of noise, loud laughter, cackling
from the girls in the garden

11:30pm Girls are in a group under the shelter
and one continues her silly cackling -
it is non-stop - A lot more silly noise is
Manageress out collecting the glasses.

11:45pm Plenty of noise below by the pub. Thump-
Thump of the Background music inside.

12 AM About 30 young people are out drinking from
large glasses & bottles also smoking.
a man in a group is making growling
noises - to a background of talking laughing
cackling etc.
Down below the crowd is making themselves
known.

WHAT'S ON

THURSDAY NIGHTS
Video Karaoke 9PM til 1AM
With free GIVEAWAYS

FRIDAY NIGHTS
Top DJ'S 9PM til 2AM
Double up for an extra £1 9-11

SATURDAYS 12 - 2AM
SELECT DRAUGHT £1.99 12-11pm
DJ'S playing your requests til 2am

SUNDAYS 12 - 12.30AM
Sky Sports on the BIG SCREENS
Karaoke with Mickey 9-12.30am

EVERY
FRIDAY
SATURDAY
OPEN
TILL 2AM
FREE ENTRY BEFORE
10 PM

*Notices outside King Charles II
Broad Street Ross on Wye,
from June 2008*

FREE BBQ
SUNDAY
8-12PM

CARLSBERG
+
STRONGBOW
ONLY

£1.99 PER PINT
LIVE 12-11PM

SKY SPORTS
AND SETANTA
ALSO

FREE FOOD ON
SELECTED
MATCHES

12 July Sat.
fine & damp
cool.

11.15pm 15 or so people out, moderately quiet - occasionally.

13 July Sun.
fine and
chilly

11.30pm Voices heard below.
The people in the garden flute etc

8.45pm A Barbecue. 11

10.15pm Manager & girlfriend serve. about 20 or so people

18 July

Just read a poster on the Pub window

Every Friday Saturday
open till 2AM
Free Entry before 10pm

Whats On

Thursday Nights

Video Karaoke 9pm till 1AM
with free giveaways

Friday Nights

Top DJ's 9pm till 2AM

Double up for an extra £1. 9-11pm

Saturday Night 12 till 2AM

Selected Draught £1.99 12-11pm

DJ plays your Requests till 2AM

Sunday 12 - 12.30AM

Sky Sports on the Big Screens

Karaoke with Mickey

21 June Sat fine rain mild Breezy	9pm 11pm Pouring with RAIN	lights on in garden 4 people drinking/smoking loud laughter. 2 more arrive under shelter Garden empty lights are kept on.
22 June Sun. Very breezy Warm fine.	4pm 7.15pm 12.16am	Returned home to a jazz session in the garden 50 people or more a barbecue under open shelter. Live Jazz Andy + Marie? (Manager) Engagement party. The Band leader 30/40 people around Garden is now empty.
27 June Fri Showery	9am 12pm	Garden open - and empty. Garden closed lights out
28 June Sat Fine + cool	10pm 10.15 12.20am	Pot plants being arranged in garden garden lit up + open on each bench is arranged a white bag with a table light. 6 people under shelter and beginning to make a noise. 10 other people swearing at one another 25/30 outside in garden - the largest number so far, this year
29 June Sun	morning	The manager is now rearranging the large amber lights in the garden.
4 July Fri fine/very cool	10.30pm 11.45pm	4 people under the shelter and plenty of loud talking. A few loud voices below by the Pub. 12 or so kicking up a noise and some leave
5 July Sat. Pouring with RAIN Hot + breezy	10pm 11.30pm	lights on in garden. 6 people in garden shouting at one another
11 July Fri fine very damp and cold	11.45pm 11.50pm 1 AM	4/6 people under shelter - do not stay long A few girls shouting out below by the pub. 6 men carrying drinks into the garden 15 or more loud laughter + talking

Mr Fred Walsh
Licensing Officer
Herefordshire Council

[REDACTED]
Broad Street
Ross on Wye
[REDACTED]

Re/King Charles II

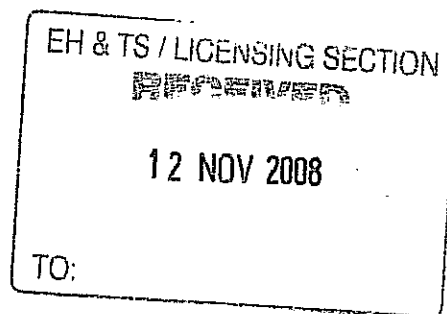
11th November 2008

Dear Mr Walsh

Please find my diary entries
from the 22 October 2008
to
8th November 2008

Yours Sincerely

[REDACTED]



2008

①

22 October
Wednesday

5pm outside in Broad Street by The King Charles II
is a notice board

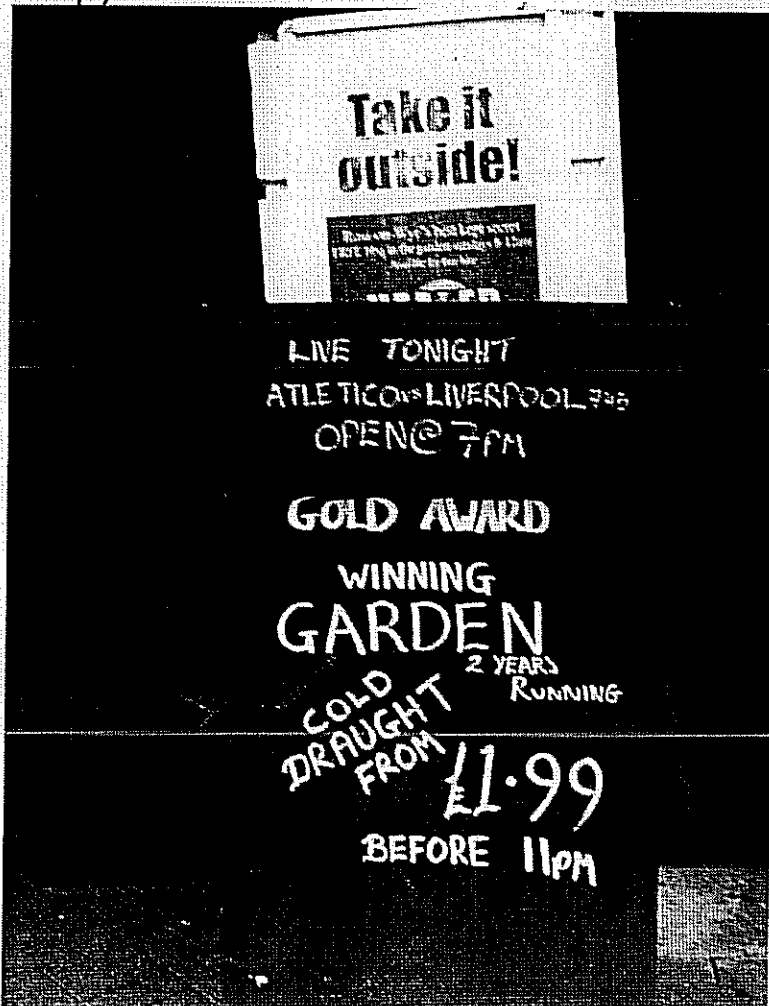
Live tonight
 Atletico vs Liverpool

Open @ 7pm
 Gold Award
 Winning
GARDEN
 2 years
 Running

selected
 cold
 draught
 from £1.99

Before 11pm

King Charles II was open, however
the garden was not



The poster
inviting the
drinkers into the
garden

24th October 10pm Garden is lit up. No one out
Friday Below by the pub. Motor is switched off. It's quiet.
11.40pm In the garden 15 or more people sitting, standing
drinking/smoking. Voices are heard.
Below under the awnings a few girls voices.
Some are wearing jackets
12AM In the garden 8 or so out coming & going with
their glasses.
Below - still a few girls voices are raised & back
ground music

25 October
Saturday
ine/cold
raining
later

10.15pm Garden lit up. 10 or so have just left, leaving
& young men under the shelter talking loudly.
Below under the awning by their voices a few people.
Motor is not on.
11.30 Garden 15/20 sitting under shelter drinking & smoking
The cackling girl is there with men friends, laughing
talking loudly.
Below a few with loud male voices.
11.45pm In the garden the crowd under the shelter are getting
louder, calling out, yelling girls and a lot of
gabble. Also the cackling girl. Staff picking up glasses
Below, there are more girls yelling out.
* They are all young people.
30 or more now walking into the garden, staying in
the open part of the garden.
Noise is getting much louder.
Below. By the sound of the noise there is quite a
number under the awnings - yelling out etc.
12.15AM In the garden 30 or more shouting, yelling giggling
and gabbling. They come and go.
Staff out collecting bottles & glasses.
Below quite a crowd by the volume of noise
Thump thump of the music - drumming sounds.
As always at this time of night it sounds like
yelling out like cats, giggling - a loud hnt - out.
Rain has stopped
12.30AM In the garden 50 or more - standing along the wall
to the pub drinking/smoking
Below Plenty of the crowd outside and the sound
of the 'Music'.

continues

25 October
Saturday
fire alarm
and Greg
the heaters are
never switched
on.

12.50 AM Garden - All are under the shelter 20 or more
Plenty of noise

Below under the awning there is plenty of noise
also & the Thump Thump of the music inside.

1 AM.

In the garden Plenty of screeching, shouting
shouting from the girls and the loudness coming
from the young men. It's all building up.

Plenty coming and going with their drinks.

Below under the awning the same plenty of
sound.

1.30 AM

The garden has now been cleared.

Below there are a few girls talking loudly.

26 October
Sunday

once again Mrs Staughton was woken and
experienced all the sounds that came from
the crowds below under the awnings.
She heard the screeching girls and thought
it shocking.

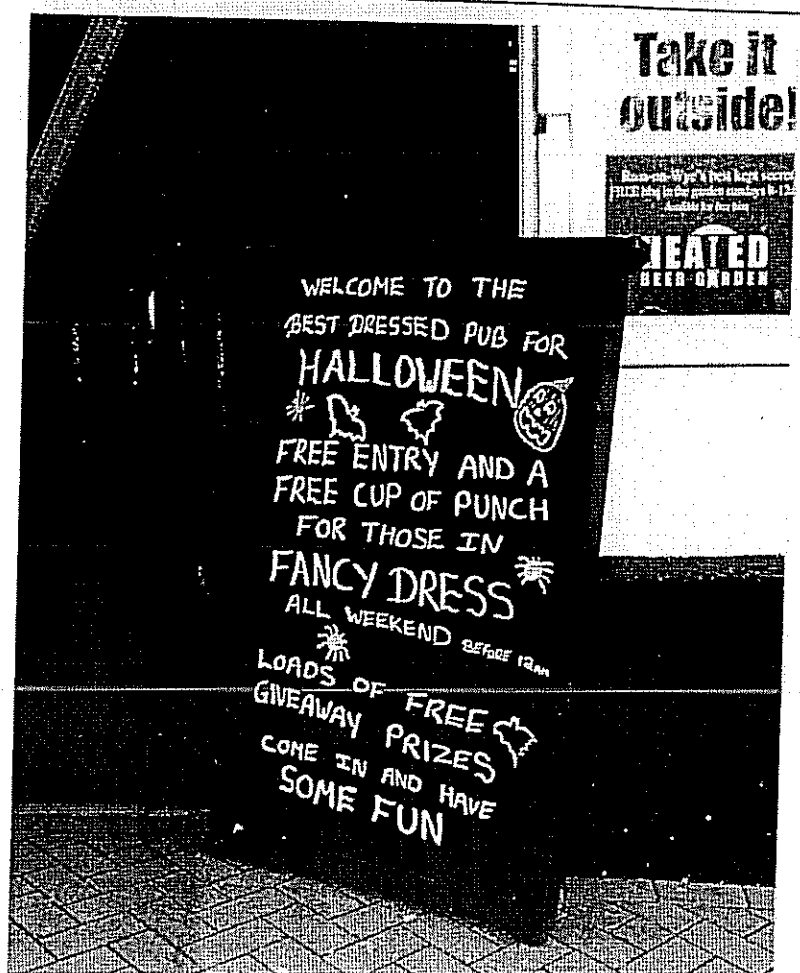
2008

4

31 October
Friday
fine and very cold
Halloween
No heater are
on.

- 9.30pm Garden is lit-up.
Below by the pub, the motor is switched off.
- 10.30pm In the garden under the shelter about 6 people
drinking/smoking.
Below under the awnings a few voices are heard.
- 12 AM. 12 or more in the garden young people in fancy
Dress drinking/smoking.
Below by the pub more people, young men using
the F. word.
- 12.05 AM 30 or so in the garden, standing/sitting out
under the shelter. Moderate noise.
Below, some voices are heard.
- 12.20 AM 30/40 out in garden, they come & go carrying their
glasses of drink - some male voices are raised,
Below under awnings a group of girls voices
talking loudly.
- 12.45 AM In the garden 20 or so mostly standing, it's cold
drinking & smoking - they are quieter than
usual
Below under the awning a few people are out.
- 12.55 AM. In the garden 30 or more drinking/smoking
still very little noise and below.

Very
Cold



the poster.

10 November 00
Saturday
Raining /
Freezing
cold.

fine rain
windy

10 pm Garden lights are on. no one is out
Below under the awnings all is quiet.
12 AM In the Garden 20/30 or so out under the shelter
Drinking / smoking - They are coming & going.
Below under the awnings a fair number of
people - by the sound of voices.
12.30 AM In the Garden under the shelter the yelling
shouting has started from the gabble of other
sounds from the crowd of young people.
Below. Plenty going on talking, laughter,
yelling, gabble and thump thump of the music
inside.

11 November
Saturday.

fine rain
windy

Heavy rain
F wind

12.40 AM 40/50 or so in the Garden the noise is now
kicking in.
Below there are many outside - all very loud
yelling out above the gabble. The volume
of sound is awful. - there must be a lot
of people crammed in to that narrow
passage way.
1: AM In the Garden 30 or more coming & going
with their drinks.
Below still the noise of many, voices of men
shouting out above the gabble of sounds.
1.20 AM The garden is now closed no one around
Below the crowds have gone inside.
and it is now quiet.

Sunday 2 November

I happen to meet up with Mrs Staughton.
She was kept awake by the commotion from
that large crowd last night / morning.

2008.

12 NOV 2008

7 November
Friday
fine/cold.

- 9pm lights are on in the garden
Below by the pub it is quiet. Motor is switched off
- 10.40pm No one in garden
Below no one out.
- 11pm In the garden 15/20 or so smoking/drinker
under the shelter
Below under the awning a few voices are heard,
some are laughing out.
- 11.10pm Manager is out under the lean-to.
drinkers/smoking are coming & going.
- 11.20pm In the garden 10-15 out smoking/drinking
Below hardly any out
- 12AM In the garden 6 or so rather quiet.
Below under the awning very few outside.

8 November
A very wet
day -
Raining
& cold.
Stopped raining
very wet & cold

- 9pm Garden is lit up
Below the motor is switched off
- 11pm Garden is empty
Below under the awnings it is quiet.
- 11.20pm 20 or more in the garden and can be heard.
Below by the pub a few are making themselves
heard.
- 12.30AM In the garden 50 or more drinkers/smokers
Below, like the garden the noise is building up.
- 12.45AM In the garden 50/60 or more, coming & going
the noise is beginning to pick-up, calling
out and the background gabble.
Below is the same.
- 12.55AM The staff, collecting glasses.
- 1.15AM 30/50 out in garden and a great deal of noise
shouting/yelling out. - standing along the wall
to the pub.
The same below by the pub
- 1.20AM 30 or more out in garden. Staff collecting up
the glasses. Plenty of noise everywhere.
- 1.25AM The drinkers/smokers are asked to leave the
Garden.

fine/damp/
cold